

Policy Title:	Mobile Hotspot Policy
Policy Type:	Public Service
Policy #:	PS 033
Policy Authority:	CEO
Effective Date:	November 2020
Last Reviewed Date:	November 2020

Purpose

To outline Terms of Use for the Library's Mobile Hotspots available for loan from the Library.

Defined

Mobile Hotspots are portable devices that allow Clarington Public Library members to access high-speed internet on enabled smartphones, tablets and PC's through the Rogers Communications Cellular Network.

Guidelines

1. Mobile Hotspots can be borrowed by Clarington Public Library members 18 years of age and older.
2. Members' cards must be in good standing to borrow a Mobile Hotspot.
3. Mobile Hotspots are borrowed within the specified loan period. Overdue Mobile Hotspots accrue daily fines and the service is deactivated.
4. Mobile Hotspots may be returned in branch during operating hours or through any Clarington Public Library drop-box
5. Members are responsible for any loss or damages during the lending period, including all components of the Mobile Hotspot and SIM card.
6. Members will be contacted if the Mobile Hotspot is returned damaged or missing components and notified of the charge for a replacement fee.
7. Internet service is available anywhere in Ontario within the Rogers Communications Cellular Network coverage area. International service and roaming are not available.
8. Members who borrow Mobile Hotspots are limited to 25 GB of data per lending period. Up to fifteen (15) devices can be connected to a Mobile Hotspot at once.
9. The Mobile Hotspot components must be kept inside the carrying case when not in use. The Mobile Hotspot must not be exposed to uncontrolled temperatures, liquids, dust, and other harmful conditions.
10. Clarington Public Library does not monitor, or store data related to users' internet activity.
11. The use of a Mobile Hotspot is subject to Clarington Public Library's [Internet Access Policy](#), [Wireless Internet Access Policy](#), and [Library Use Expectations Policy](#).
12. The Mobile Hotspots are an evolving resource; therefore, these guidelines are subject to change without notice.
13. Members will be required to sign the borrowing agreement attached.
14. Improper use of the Mobile Hotspots could result in suspension of library privileges.

Borrower Agreement

By borrowing a Mobile Hotspot, I agree to the above terms and conditions.

Name: _____

Signature: _____

Date: _____